

No Show Policy

This policy is designed to protect the integrity of the Club's operations and ensure fair access to tee times for all members. Missed bookings impact the Club's ability to reallocate slots, resulting in lost revenue and reduced availability for others.

Policy Overview

- **Booking Responsibility:** Members who book tee times for themselves and/or guests are fully responsible for attendance. Failure to arrive will result in charges to the member's account.
- **Prepaid Rounds:** If a member has prepaid rounds, a missed booking will be charged at the full green fee rate for that day.
- **Competition Days:** No shows during competition fields will incur both the green fee and the applicable competition fee.

Cancellation Policy

The cancellation procedure for all bookings will be strictly monitored and all booking cancellations will be accepted no later than **48 hours prior** to the scheduled tee time.

- **Late Cancellation:**
 - Within 48 hours:**
 - Prepaid rounds: A member green fees will be charged. Guest charges will also apply to any guests booked in the fourball.
 - Unlimited rounds: A member green fees will be charged. Guest charges will also apply to any guests booked in the fourball.

Disciplinary Measures

- Members with **more than three offenses** will be reported to the Golf Committee.
- Disciplinary actions may include warnings, suspension of booking and playing privileges, or a formal hearing.
- Should the above proposed measures not have the desired effect, harsher penalties will be contemplated and probably introduced.
- Offenders will receive email notifications after each violation.

Exceptions

The Club reserves the right to waive penalties in cases of illness, weather or other significant, verifiable circumstances.

Member Commitment

The success and sustainability of the Club depend on the cooperation and respect of all members. Adhering to this policy ensures fair access, financial stability, and a positive experience for the entire membership.